

3<sup>rd</sup> June 2005

Mr. Yenktesh Reddy  
Glamour Painting and Maintenance Services P/L  
64 Georges River Crescent  
Oyster Bay NSW 2225



### **To Whom It May Concern**

10 Fisher Avenue Vaucluse – Executive Residence  
85 George Street – 6 storey Commercial Building, Café & Coachhouse  
18 Jaques Avenue – Commercial Building  
7 Bridge Street Sydney – Heritage Building  
33 York Street Sydney – 20 Storey Commercial Building  
235 Pymont Street Sydney – 5 Storey Commercial Building

The above premises have been serviced by Glamour Painting & Maintenance Services Pty Limited as part of a Facility Management contract. Impact Project Services Pty Limited in our role as Building Manager and our clients have been pleased with the level of performance and service provided by Glamour. The workmanship and materials used are of the highest standards and the staff seem to be dependable, co-operative and additional resources, when requested are always readily available.

From initial tendering, Glamour has proved to be competitive, reliable and professional.

The tasks performed are schedule maintenance work including cleaning, lawn maintenance, periodical painting, checking of services (mechanical, electrical, fire, lifts & hydraulics) and general routine maintenance.

The contract values were as follows:

<b>Project</b>	<b>Value</b>
10 Fisher Avenue Vaucluse – Executive Residence	\$ 45,000
85 George Street – 6 storey Commercial Building, Café & Coachhouse	\$ 96,000
18 Jaques Avenue – Commercial Building	\$ 35,000
7 Bridge Street Sydney – Heritage Building	\$ 12,000
33 York Street Sydney – 20 Storey Commercial Building	\$ 21,000
235 Pymont Street Sydney – 5 Storey Commercial Building	\$ 27,000
<b>Total Excluding GST</b>	<b>\$ 236,000</b>

Glamour Painting & Maintenance Services Pty Limited has continued to exceed our expectations and delivered first class service in minimal time and minimal disruption to our personnel. We are extremely happy with their service and have been more than pleased with the performance of Glamour. We congratulate them on delivering excellent client service.

Yours sincerely,

**Andreas Winkelmeier**

A handwritten signature in black ink, appearing to read 'A Winkelmeier', written in a cursive style.

**Impact Project Services Pty Ltd**  
Director